



Home Care Services

By My Homecare



Our Care Staff



Our care staff are chosen following a rigorous recruitment process. References and work history are checked for all carers that we employ, and they are fully insured to be working in your home.

Trained to a high standard, your carer will be consistent and will soon get used to your likes and dislikes.

When you arrange to meet our care manager, they can answer all your questions and help with any concerns you may have.

The care manager will be your point of contact at all times and will offer full support at any time.

Our Services

My Homecare offers the highest level of care and support, regardless of our client's level of need or dependency. Our aim is to help you remain in your own home with the freedom to make your own decisions on how to live your life.

We offer a full range of care services, whether it's help with personal care, or domestic chores and laundry. Our staff are fully trained in assisting clients with special requirements such as [mobility](#), [dementia](#) and [continence](#).

Our service is individual to you and available 365 days a year. We provide care when you most need it and for the length of visit you need. Our visits can be from half an hour with several visits throughout the day, or as long as needed, up to 24-hours per day.



Our Services



Quality Assurance

Our care manager ensures the care received is of the highest quality. As part of our quality assurance programme, we constantly review your care and keep in contact to ensure you are happy with our service and care staff. Any changes to a client's care are recorded in their Care Plan so as to maintain and improve the client's well-being.

Complaints or Concerns

We operate a complaints policy, designed to maintain the best possible care service for yourself or your loved ones.

My Homecare are registered with the Care Quality Commission, Care Inspectorate and accredited with the local authority.



Our Services

Allow us to help you enjoy the best quality of life in the comfort of your own home. Our home care services provide personalised support which are tailored to the unique needs of each individual.

Personal Care

- Dressing
- Washing & Bathing
- Shaving & Grooming
- Hair & Make-Up
- Escorting & Appointments
- Companionship & Support
- Medication Assistance
- Continence Care
- Mobility Assistance
- Dementia Care
- Palliative Care
- Respite for Family

Diet & Nutrition

- Meal Preparation
- Support with Eating
- Shopping for Groceries

Housekeeping

- Dusting & Vacuuming
- Cleaning Kitchen & Bathrooms
- Laundry & Ironing

Why Choose Us?

- Compassionate Carers
- Personalised Care Plans
- DBS Checked Staff
- Flexible Scheduling
- Short or Long Visits



Care Plan Preparation

A personalised Care Plan is prepared for each client after a visit and assessment by our care manager. We will finalise the plan with you and your family, making sure you are happy with every aspect.

We conduct the Care Assessment as tactfully as possible, and all the information will be treated confidentially. The Care Assessment and Care Plan are kept under constant review and updated as required.



The Care Plan is a 7-page document that provides details of:

- Individual Information
- Important Contacts
- Medical Information
- General Health Needs and Capabilities
- Social Activities and Interests
- Level of Assistance for Care Provision
- Visit Times
- Specific Tasks to be Performed
- Sign Off

The Next Step



We appreciate that making your choice of care provider is a big step, and we're here to help. We will arrange a convenient time to come and visit you for our no obligation assessment.

We like to arrange the care staff to meet you for an introduction before your care services commence and to ensure you are happy with the carer we provide.

Costs of Service

We will provide a full written breakdown of costs. Often your care can be subsidised by the local authority, and we will help you get in touch to explore this possibility.

Contact Us



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